

Villa Tre Angeli Tours- Cancellation Terms and Agreement

1. THIS AGREEMENT: This Agreement sets forth the terms under which Villa Tre Angeli Tours agrees to provide you with the services and accommodations for your escorted tour and the cancellation terms which are binding on all our guests. This Agreement is binding on you individually and as a representative of all the parties in your tour.

2. RESERVATIONS AND PAYMENT: A non-refundable deposit of 10% of the total tour cost is required to hold your reservation and the reservation dates. The balance is due 60 days before the commencement of the tour. For reservations made within 60 days of departure, payment must be made in full at time of booking.

3. FINAL TOUR DOCUMENTS REVIEW: While Villa Tre Angeli Tours takes the utmost care in making sure the information on your itinerary is complete and accurate, we reserve the right to change the dates and times of tours according to weather or events out of our control.

4. UNUSED TOUR ELEMENTS: No refund will be given for any unused tour features, whether because of customer's choice, operational reasons, bad weather or any other reason.

5. FEES FOR CUSTOMIZED ITINERARY CHANGES: A \$50 fee will be imposed for each change of service within your itinerary after this date. These services include, but are not limited to changes or cancellations of transfers, hotels, villas, day tours and reservations or services of any kind. There is no additional charge for adding services to your itinerary at any time. Changes requested once your tour has commenced will be considered as a new reservation, with new dates and products priced accordingly.

6. CANCELLATION POLICY: We are a small, private company. We prepare and arrange all bookings with great care and usually with many months' notice. Our clients usually book with a year's notice. We have a lot of preparation and reservations that must be completed well in advance for the tours. If you cancel between today and 0 days prior to your departure, you will receive 90% for your payment. If you cancel between 60 days and 45 days prior to the commencement of your tour, you are entitled to a refund of 50%, less the non-refundable deposit. If you cancel

less than 45 days prior to the commencement of your tour, there is no refund available.

We do offer travel insurance and we highly suggest you consider that as an option. VTA offers a \$100 discount off your tour price when you book protection with Allianz. You must use the ACCAM # F205230 in order to receive this discount. You can find everything you need on our homepage at www.VillaTreAngeli.com.  Click on the icon and it will bring you to the Trip Insurance page. Once the page opens to the insurance form you can fill in the ACCAM number in the box at the bottom right hand side of the page under the red "Get a Quote" button.

I have read this 6-part cancellation document & agree to the terms.

Print your name: _____

Sign Here: _____

Print your name: _____

Sign Here: _____

Date: _____

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